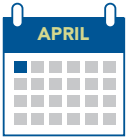


Genentech Access Solutions

Medicare Beneficiary Identifier (MBI) Update



The Centers for Medicare & Medicaid Services (CMS) was required to remove Social Security numbers (SSNs) from all Medicare cards by **April 2019**. The SSN-based Health Insurance Claim Number (HICN) was replaced by a new MBI number.¹

The transition period for using the new MBI number ends on **December 31, 2019**. Starting **January 1, 2020**, all claims must use the MBI number.¹

How is Genentech Access Solutions affected?

Genentech Access Solutions will require the MBI for enrollment of Medicare patients on **January 1, 2020**. We have updated the Prescriber Service Forms and My Patient Solutions[®] for Health Care Practices to accommodate the MBI.



CMS TRANSITION PERIOD

Either the HICN or MBI may be entered into the "Subscriber ID" field on the Prescriber Service Form or in My Patient Solutions



Prescriber Service Forms and **My Patient Solutions** ready to accommodate the MBI

Genentech Access Solutions no longer accepts the HICN

Please note these changes to help ensure continued service from Genentech Access Solutions for your Medicare patients during this transition.



If you have questions about these changes in your state, please contact CMS directly.

To learn more about Genentech Access Solutions or My Patient Solutions:



Visit Genentech-Access.com



Call (866) 4ACCESS/(866) 422-2377

Reference: 1. Centers for Medicare & Medicaid Services. Medicare Beneficiary Identifiers (MBIs). <https://www.cms.gov/Medicare/New-Medicare-Card/>. Updated April 30, 2019. Accessed August 5, 2019.

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